## Field Service & Support

At **Beta Squared Lithography, Inc.**, we strive to lead in the Field Service & Support utilizing the most knowledgeable field engineers armed with technologies and techniques available today for the service and support of Micralign<sup>TM</sup> Projection Aligners.

We offer both Complete Programmed Maintenance (Service Contract) and On-Demand Service to our customers. Both options provide High-quality custom maintenance services according to our customer's needs. Support both locally and overseas is available.

## **Complete Programmed Maintenance**

These are customized preventative maintenance programs specifically designed for each customer to keep the equipment optimized and simultaneously train operators and maintenance engineers. As the program advances, the customer becomes self-reliant for machine support.

Benefits of Complete Programmed Maintenance

- First Priority for Emergency Service
- Discount on Micralign spare parts
- Pre-scheduled Maintenance

## **ON-Demand Service/Maintenance**

This is supplied on a "first come-first served" basis. Our On-Demand emergency service can normally be called upon with a response time of 12-24 hours.

For more information on Service and Support, email us at: sales@betaSquaredLithography.com.

